

DAISY MILAN

Automation Engineer | AI Systems Builder | Workflow Architect

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PROFESSIONAL SUMMARY

Automation Engineer with experience building AI-powered workflows, business process automations, CRM integrations, internal tools, and web applications. Skilled in n8n, Make.com, Zapier, Power Automate, OpenAI, Claude, Claude Code, MCP, React, Node.js, Supabase, PostgreSQL, and API integrations.

Combines technical development, automation architecture, e-commerce operations, and digital marketing experience to create scalable solutions that reduce manual work, improve operational efficiency, and streamline business processes.

TECHNICAL SKILLS

Automation: n8n, Make.com, Zapier, Power Automate, Webhooks, REST APIs, JSON, Workflow Design

AI & LLMs: OpenAI, Claude, Claude Code, Gemini, Grok, MCP, Prompt Engineering, AI Agents

Development: JavaScript, React, Node.js, HTML, CSS, Supabase, PostgreSQL, GitHub, Vercel

Business Systems: Shopify, Airtable, Pipedrive, HubSpot, Salesforce, Google Workspace, Microsoft 365

Marketing Technology: Meta Ads, Google Analytics, LinkedIn Outreach, Lead Generation, Email Automation

PROFESSIONAL EXPERIENCE

Automation Engineer & Systems Consultant | Freelance | 2024–Present

- Design and deploy workflow automations using n8n, Make.com, Zapier, and Power Automate.
- Build AI-powered assistants, internal tools, and operational systems.
- Integrate APIs, CRMs, databases, communication platforms, and third-party applications.
- Develop custom dashboards and business applications using React, Node.js, and Supabase.
- Create automation architectures for customer engagement, reporting, lead management, and operations.
- Implement AI-assisted workflows utilizing OpenAI, Claude, and modern LLM technologies.

Growth Specialist & E-Commerce Consultant | Freelance | 2019–2024

- Managed Shopify stores, product operations, and customer acquisition initiatives.
- Executed Meta advertising campaigns and marketing automation strategies.
- Conducted market research, product sourcing, and business optimization.
- Built lead generation systems and process improvement workflows.

SELECTED PROJECTS

AI-Powered Customer Communication Platform

- Designed intelligent customer interaction workflows with AI-assisted responses and operational automation.

AI Business Assistant

- Built AI-driven workflow orchestration systems capable of content generation, business support, and task execution.

CRM & Lead Management Automation

- Automated lead capture, qualification, routing, nurturing, and reporting workflows.

Business Operations Automation Platform

- Developed automation systems that connected multiple business applications through APIs and workflow orchestration.

Content & Marketing Automation Engine

- Built automated content generation and distribution workflows using AI and automation platforms.

EDUCATION

GoIT Philippines – Full Stack Development Bootcamp

HTML, CSS, JavaScript, React, Node.js

University of Baguio

Bachelor of Science in Hotel & Restaurant Management

CERTIFICATIONS & TRAINING

Shopify & Facebook Ads Training

Facebook Messaging Ads Course

TESOL Certification